

[Name of climbing wall] Access Statement

At [climbing wall name] we believe everyone should have safe access to climbing and climbing walls. If you wish to discuss your specific requirements in advance of your visit, please contact us on [phone number] [email address]

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[REPLACE ABOVE IMAGE]

About us

[Insert brief blurb about your climbing wall and your access aims/commitment]

[Name of climbing wall] Access Statement

How to find us

[Insert information about getting to you including postcode, basic directions, public transport information and cycling/on foot.

If you offer a discount for people who use 'green' methods of transport, include this information.

If sat navs are unreliable in locating your centre, provide clear instructions.

Not all taxi services will take wheelchairs/guide dogs etc. If possible, do some research into local taxi companies, work out which ones do and include their contact details here.]

When you get here

[Info about parking and access from your parking to your front door].

Consider:

Blue badge parking

Car park and footpath surfaces

Parent and child parking

Ticket machines/payment

Step free access

Paths and lighting

Include lots of photos with clear alt-text

Checking in at [climbing wall name]

[Describe your entrance foyer and note busy/quiet times. Explain the checking in process e.g. whether speaking to a member of staff or using technology, what information/ID will be needed, whether this can be completed in advance. Outline your wheelchair access and policies on assistance dogs and anything specific to your climbing wall. Include photos with alt-text.]

Changing Rooms & Lockers

[Explain where changing rooms are, how to access them, whether you have any gender neutral changing areas, family changing areas etc.

Do you have benches/seats/wall-mounted rails in your changing rooms? Are there private cubicles? Where do people store their belongings safely?

Include lots of photos with alt-text.]

Toilets, Showers, Baby Changing

[Detailed information about your toilets and showers, particularly if you have accessible facilities. Include information about baby changing facilities.

Are visitors welcome to breastfeed? Do you have a quiet space they can use should they wish to?

Include photos of your facilities with alt-text.]

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Getting around [climbing wall name]

[Is there a specific route or flow around the building that has to be followed? Are there any rules about where people can and can't walk?

Do you have lift access/ramps/stairs?

Provide information about hard and soft surfaces (the latter can be a challenge for some mobility issues)

What is your evacuation procedure?

Include images with alt-text.]

Climbing

[Specific information about the climbing available in your centre, including any areas that are/are not accessible, the routes on offer, grade ranges, grading systems, and types of climbing available. Include images with alt-text.]

Café

[Where it is located, when are the busy/quiet times, can tables/chairs be moved (for wheelchair access), is there a menu on your website, do you display dietary information/allergens. Include photos with alt-text.]

Staff

[Intro to your staff, particularly if they have specific training or have an access requirement themselves.]

[Site specific information – title accordingly]

[Any further information specifically for visitors with sensory processing issues/autism/visual impairments/hearing impairments/wheelchair users etc.

Anything specific to your wall not included above. Include lots of photos with alt-text.]

Future Plans

[Add any info about future access plans. We recommend you invite people to get in touch with feedback or for support and provide contact details]